



**SANTOSH**  
Deemed to be University



**SANTOSH DENTAL / MEDICAL COLLEGE**

**VALUE ADDED COURSE**

<b>Name of Course</b>	:	Lecture- Behaviour Management
<b>Course Code</b>	:	VAC - 73
<b>Department</b>	:	Conservative Dentistry & Endodontics
<b>Program Dates and Time</b>	:	1 <sup>st</sup> May 2021 - 19 <sup>th</sup> June 2021
<b>Course Content</b>	:	<ol style="list-style-type: none"><li>1. Behaviour management of doctors pertaining towards patients</li><li>2. Developing Empathetic Listening Skills of the doctor</li><li>3. Handling varied patient backgrounds, attitudes and views regarding the treatment being provided</li></ol>
<b>Total Hours</b>	:	16 Hours
<b>HOD Name / Contact details</b>	:	Dr. Sumita Giri
<b>Course Coordinator / Contact details</b>	:	Dr. Chetna Arora
<b>No. Students in Batch 1</b>	:	9
<b>Eligibility</b>	:	Interns BDS
<b>Fees (Optional)</b>	:	-